



# National Supply Network

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**Customer Support ☎ 0800 731 2748**

## Position Available

Fire Extinguisher Service Technician

## Job Description

This is a multi-disciplined role. The successful applicants' duties will include:

### Primary

Survey, Installation & Inspection of Portable Fire Extinguishers & Fire Safety Signage  
Service Maintenance & Inspection of Fire Hose Reels

### Secondary

Service Maintenance & Inspection of Wet / Dry Riser Systems

The applicant must meet the skill requirements below for the Primary Role. Training will be provided to meet the secondary role requirements.

Fire Queen Limited is a progressive company with a strong national & 'high street' presence. Our goal is to offer a complete service package to our customers, using only directly employed technicians. All activities are performed within the scope of BAFE, LPCB & ISO9001:2008. The successful candidate will reside within the Greater Manchester area & be upskilled to become a fully qualified, multi-disciplined technician. Fire Queen Limited aims to be an Equal Opportunities Employer with regard to meeting its obligations under the Equality Act 2010.

## Main Duties & Responsibilities

- Carry out scheduled & reactive maintenance in a timely, efficient & cost effective manner.
- Effectively communicate with our customers' to ensure a good understanding of system/equipment status.
- Liaise & co-operate with service administrators to ensure the needs of our customers' are met.
- Be responsible for the management & security of vehicle stock, tools & equipment.
- Operate within the requirements of company Quality Assurance & Health & Safety policies.
- Approach all training positively & complete all duties in a workman like manner.
- Be adaptable to changing circumstances & contribute feedback & ideas to help the business grow.



Fire Extinguishers • Fire Alarm Systems • Emergency Lighting  
Dry Risers • Safety Signs • Risk Assessment • Fire Safety Training  
**Manufactured to British & European Standards Throughout**



Registered office: 23-37 Broadstone Road Reddish Stockport SK5 7AR

Fire Queen Limited • Registered in England No. 1219302 inc The Fire Appliance Company • Directors: F M Timony E J Timony

## **Technical Knowledge, Skills & Qualifications**

- Candidate should be experienced & qualified to a minimum level of FIA / FETA [Theory & Practice of Servicing Portable Fire Extinguishers] or equivalent level
- It may be beneficial for the candidate to have successfully completed all of the requirements of the BAFF ST104 scheme covering the Maintenance & Servicing of Portable Fire Extinguishers – Further Training to this standard will however be provided to the successful applicant over time.
- Good communication skills; verbal & written.
- Full UK driving license.
- Standard CRB Disclosure [within last 3 years]; can obtain on commencement.

## **Further Training to be Given**

Within the first 12 months of employment, the applicant will be required to attend training courses. These include Certificate in Health & Safety, Manual Handling Certificate, Asbestos Awareness, FIA – Maintenance of Portable Fire Extinguishers [where applicable]. Within the first 24 months of employment, the applicant will be required to complete all necessary training to become a BAFF Registered Technician [where applicable].

## **Working Hours**

Normal working hours are from 08.00 to 17.00, Monday till Friday. Occasional Saturday work may be required. All travelling time [not commuting] is paid as overtime when leaving from home or returning straight home. This is generally only necessary when leaving early & finishing late.

Regular overtime will be required.

## **Tools, Equipment & Transport**

A company van will be provided which is taken home in the evenings. We will require that the successful applicant has secure parking at home within sight of the house. It is very important that that this vehicle is kept clean & presentable.

All PPE (including uniform & safety shoes) & manuals are provided by the company. Technicians' are required to provide & wear a smart black leather belt.

All tools, test apparatus & access equipment [where required] will be provided by the company.

## **Salary & Benefits**

A permanent position will be offered to the successful applicant subject to completion of a trial period lasting 12 weeks.

Salary is paid weekly, one week in arrears, directly into a nominated bank account. Salary will be set at a level based on experience & will be reviewed when all necessary training & qualifications are attained.

Overtime will be paid at a time +  $\frac{1}{4}$  for all hours worked Monday to Friday before 08.00 & after 17.00. Saturday mornings will be time +  $\frac{1}{2}$ . Saturday afternoons & Sunday will be at double time.

An allowance is also paid for each night spent away from home. The allowance is in addition to full hotel & meals provision using the Premier Inn / Travel Lodge network.

Salary                                      £350.82 Per Week + Overtime                                      [depending upon experience]

Allowances                                      Per night in hotel                                      £16.00                                      [net]  
Evening meal allowance                                      £12.50                                      [per night]  
Breakfast allowance                                      £6.00                                      [per night]

Holidays                                      20 days per year                                      [Plus Statuary Holidays - Bank holidays]  
*A minimum of 3 days need to be saved for Christmas holidays*

**Commission**                                      You may be entitled to receive commission on new business; this will be discussed at interview.

Due to the changing nature of our business, the company reserves the right to alter the content, tasks & responsibilities of this job description to reflect changes to the job or services provided, without altering the general character or level of responsibility. All employees are expected to be co-operative & flexible.