



National Supply Network

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Customer Support ☎ 0800 731 2748

Position Available

Fire Systems Service Technician

Job Description

This is a multi-disciplined role. The successful applicants' duties will include:

Primary

Service Maintenance & Inspection of Fire Alarms & Associated Systems [Inc Repair & System Alterations]

Service Maintenance & Inspection of Emergency Lighting Systems

Develop the maintenance of fire alarm & emergency lighting systems within our current schedule of services

Secondary

Portable Appliance Testing

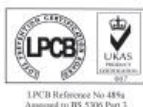
Service Maintenance & Inspection of Portable Fire Extinguishers & Associated Products

The applicant must meet the skill requirements below for the Primary Role. Full training will be provided to meet the secondary role requirements.

Fire Queen Limited is a progressive company with a strong national presence. Our goal is to offer a complete service package to our customers, using only directly employed technicians. All activities are performed within the scope of BAFE, LPCB & ISO9001:2008. The successful candidate will reside within the Greater Manchester area however contracts throughout the UK are served & regular overnight stays will be required. Fire Queen Limited aims to be an Equal Opportunities Employer with regard to meeting its obligations under the Equality Act 2010.

Main Duties & Responsibilities

- Carry out scheduled & reactive maintenance in a timely, efficient & cost effective manner.
- Give prompt attention to reactive &/or emergency works; inside or outside normal working hours.
- Support a rota schedule to maintain a reliable, responsive service; inside or outside normal working hours.
- Effectively communicate with our customers' to ensure a good understanding of system/equipment status.
- Liaise & co-operate with service administrators to ensure the needs of our customers' are met.
- Be responsible for the management & security of vehicle stock, tools & equipment.
- Operate within the requirements of company Quality Assurance & Health & Safety policies.
- Approach all training positively & complete all duties in a workman like manner.
- Be adaptable to changing circumstances & contribute feedback & ideas to help the business grow.



Fire Extinguishers • Fire Alarm Systems • Emergency Lighting
Dry Risers • Safety Signs • Risk Assessment • Fire Safety Training
Manufactured to British & European Standards Throughout



Technical Knowledge, Skills & Qualifications

- Full, detailed understanding of BS5839-1.
- Full, detailed understanding of BS5266-1.
- A comprehensive understanding of the causes & fixes to open protocol fire alarm systems.
- Basic electrical safety training.
- Good communication skills; verbal & written.
- Can demonstrate a logistical approach to fault diagnosis & rectification.
- Full UK driving license.
- Standard CRB Disclosure [within last 3 years]; can obtain on commencement.

Further Training to be Given

Within the first 12 months of employment, the applicant will be required to attend training courses. These include Certificate in Health & Safety, Manual Handling Certificate, Asbestos Awareness, FIA – Maintenance of Portable Fire Extinguishers & a recognised PAT Certificate. Within the first 24 months of employment, the applicant will be required to complete all necessary training to become a BAFE Registered Technician.

Working Hours

Normal working hours are from 08.00 to 17.00, Monday till Friday however flexibility will be required in consideration of travel time. Occasional Saturday work may be required.

The successful candidate will also be expected to participate in a standby/callout rota.

Tools, Equipment & Transport

A company van will be provided which is taken home in the evenings. We will require that the successful applicant has secure parking at home within sight of the house. It is very important that that this vehicle is kept clean & presentable.

All PPE (including uniform & safety shoes) & manuals are provided by the company. Technicians' are required to provide & wear a smart black leather belt.

All tools, test apparatus & access equipment will be provided by the company.

Salary & Benefits

A permanent position will be offered to the successful applicant subject to completion of a trial period lasting 12 weeks.

Salary is paid weekly, one week in arrears, directly into a nominated bank account. Salary will be set at a level based on experience & will be reviewed when all necessary training & qualifications are attained.

An allowance will be paid for each term on standby.

An allowance is also paid for each night spent away from home. The allowance is in addition to full hotel & meals provision using the Travel Inn network.

Annual Salary	£20000 - £25000	[depending upon experience]
Allowances	Per night in hotel	<u>£16.00</u> [net]
	Evening meal allowance	<u>£12.50</u> [per night]
	Breakfast allowance	<u>£6.00</u> [per night]
	Standby	<u>£35.00</u> [per term]
Holidays	20 days per year	[Plus Statuary Holidays - Bank holidays] <i>A minimum of 3 days need to be saved for Christmas holidays</i>
Commission	You may be entitled to receive commission on new business; this will be discussed at interview.	

Due to the changing nature of our business, the company reserves the right to alter the content, tasks & responsibilities of this job description to reflect changes to the job or services provided, without altering the general character or level of responsibility. All employees are expected to be co-operative & flexible.